

Dear ATA Carnet Holder,

Ensure proper utilization of your ATA Carnet before departing U.A.E.

Following steps are to be considered:

- > The ATA Carnet must be validated by local customs prior to your departure from U.A.E.
- > Ensure that customs have stamped each counterfoil and retained the correct page.

In the event of non-presentation of the ATA Carnet to the local customs while departing, custom's penalty of up to **AED 5000** will be imposed.

Location of customs offices at Dubai International Airports & contact points

Terminal 1: Arrivals Hall, inspection office and Gold office

Contacts: Tel: + 971 4 4176847or + 971 4 4176839

Terminal 2: Arrivals Hall, inspection office

Contacts: Tel: + 971 4 4176602or + 971 4 4176607

Terminal 3: Arrivals section, Hall no.4 near duty free & Marhaba office

Contacts: Tel: + 971 4 4176812 or + 971 4 4176813

Note: ensure that Carnet is endorsed before you proceed to the passport control section because if you pass that area you will not be able to return back and endorse the Carnet

For further information please do not hesitate to contact Dubai Chamber on 800-CHAMBER (2426237). Alternatively you can also email us on

E-mail: atacarnet@dubaichamber.com